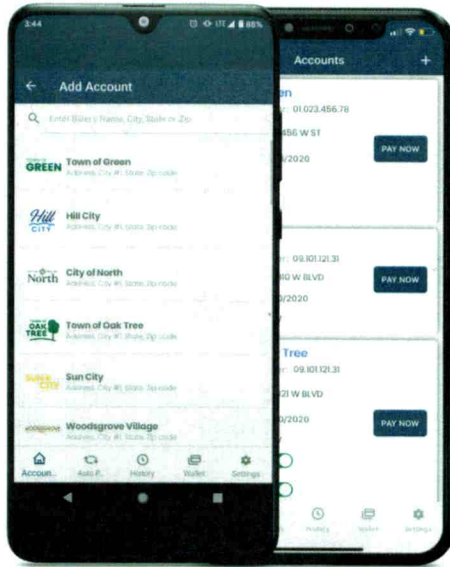


## NEW! Mobile App for iPhone and Android

It's here! The long-awaited, new Xpress Bill Pay app has arrived—and just like you asked, this app is now available for iPhone and Android. Now it is easier than ever for your customers to conveniently pay their bills, any time, anywhere, on their smartphone, desktop or tablet.

In addition to the same great features your customers have already utilized on our app, including paying utility bills quickly and securely with credit, debit, or bank account; viewing billing and payment history; signing up for paperless billing and email notifications; setting up and managing Auto Pay; and updating their payment information, the new app has additional features that make it better than ever.

The new app is free to download from the Apple App Store and Google Play Store. The old and new app still work for the iPhone; however, the old version of our app is no longer available for download. Those using the old app will receive a notification to download the new version.



### New Features:

- ✓ **New interface**
- ✓ **Ability to view additional billing details such as:**
  - Account number
  - Service address
  - Bill due date
  - Billing period end date
  - Breakdown of the bill charges

Get the word out to your customers with our new full-page flyers and three-to-a-page bill stuffers available in English or Spanish. (Note: The app is available only in English.)

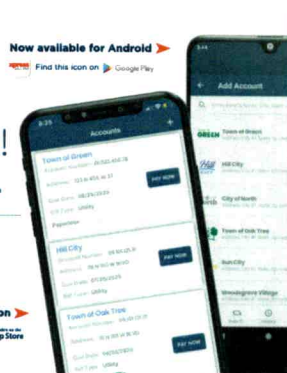
Continue to back...



Pay your utility bills using the mobile app from Xpress Bill Pay!  
**Now available for both Android and iPhone.**

Looking for another fast and convenient way to pay your utility bills? Our new and improved app is now available for download from the Google Play and App Stores.

Updated iPhone version  
Find this icon on the App Store



Mobile App Stuffer - English version

### 2020 USERS' GROUPS



**Payson, UT**  
November 3, 2020\*

\*These dates are subject to change, depending on recommendations from the CDC regarding COVID-19.

If you would like more information on attending, please contact:

Tyra at [tmuhlestein@xpressbillpay.com](mailto:tmuhlestein@xpressbillpay.com)

Or

Kempton at [kschmitz@xpressbillpay.com](mailto:kschmitz@xpressbillpay.com)

### TIPS & TRICKS



Did you know that we offer new employee training?

That's right. We will do training sessions for your new employees free of charge. If you would like a new employee training sessions, please contact Tyra at [tmuhlestein@xpressbillpay.com](mailto:tmuhlestein@xpressbillpay.com) or Kempton at [kschmitz@xpressbillpay.com](mailto:kschmitz@xpressbillpay.com).

### XBP COMMUNITY: DID YOU KNOW?



#### City of Milliken, CO

Milliken is known as the "Hub of Northern Colorado," and is a vibrant and fast-growing community. Milliken boasts a beautiful, rural setting with a high quality of life, and plenty of amenities for residents, including parks, open spaces, great public services, a thriving business community and lots of recreational activities. First settled as a trading post in the 1860s, Milliken has continued to grow to what it is today—a prosperous community and a great place to visit, work, play, and live.

### THE LIGHTER SIDE



## Admin Tools

Reports  
Batch Download  
Upload Management  
Bill History Management  
Xpress Deposit Account Transfer  
Send Email Notifications  
Organization Config  
Manage My Profile  
Add User  
Edit Users  
Edit Customer Bill  
Manage Customer Accounts  
Simple Pay  
API Keys  
Marketing Materials  
Monthly Newsletter  
Interchange Charge  
Email Campaign Report



## Send Email Notifications and Marketing Materials

You can send these flyers via mail or email using our "Send Email Notifications" tool, or even post it on your social media pages! You can download these flyers from our "Marketing Materials" tool. Both of these tools can be found on the XBP admin site, in the left-hand navigation menu.

For questions about our new app, contact:

**Tyra** at [tmuhlestein@xpressbillpay.com](mailto:tmuhlestein@xpressbillpay.com)  
or **Kempton** at [kschmitz@xpressbillpay.com](mailto:kschmitz@xpressbillpay.com)

If you would like to create a marketing plan to advertise the app to your customers, contact:  
**Kaitlin** at [ksmart@xpressbillpay.com](mailto:ksmart@xpressbillpay.com)

## UPCOMING DEVELOPMENTS

- ✓ **Guest Checkout**  
(In Development)  
Soon your customers will have the ability to pay their utility bill online without creating a login.
- ✓ **XBP Forms Builder**  
(Close to Release)  
Our new forms builder will enable you to build custom forms you need for your organization. The new forms builder will be much more customizable and robust than our current custom forms tool.
- ✓ **XBP Mobile Point-of-Sale**  
(In Development)  
Cash receipting through Xpress Bill Pay will be even easier with our new Point-of-Sale system. This will be an app that can be used on tablets, along with a card swiper, to allow you to process integrated payments anywhere you want.

## XBP Family Spotlight



*"My current passion is being a grandma... a really cool grandma."*

**Wendi** — Assistant Director of Training and Implementation

CELEBRATING

**15**  
YEARS

IN BUSINESS

In 2020, we are celebrating  
15 Years in business.



**Next Month...**  
Whatever your needs,  
we've got solutions!



**Comments or suggestions for our newsletter?**  
Contact Beth at [bbrooks@xpressbillpay.com](mailto:bbrooks@xpressbillpay.com)

**xpress** BILL PAY

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