

STEVENS PUBLIC UTILITY DISTRICT
P O Box 592
Loon Lake WA 99148-0592
support@stevenspubd.org
Office: 509-233-2534
or 684-7621
Fax: 509-233-2809
TTY Service: 1-800-833-6384



P.U.D. COMMISSIONERS:
Wade A. Carpenter
Howie D. Kubik
Dwight Morgan

GENERAL MANAGER:
Darrel W. Hawes

January 15, 2020

To: Stevens PUD Customer

Re: Rates for 2020

Dear Customer,

The District has completed our budget process for the current year and has set rates for water and sewer (where applicable) service effective January 1, 2020. A current rate sheet is enclosed for your reference.

For water rates, we worked with an outside engineering firm to perform a comprehensive review of the costs associated with providing water service, and the adopted rate structure was developed out of that review.

The water base rate covers the cost of making service available before any water is delivered. The usage (per gallon) rate covers the cost of providing that water, and funds future replacement costs.

Sewer rates are still under review. They remain unchanged for 2020.

There are some accompanying policy changes and clarifications that may affect you; please see the reverse side of this letter for more detail on this.

The management and board of Stevens P.U.D. is committed to providing quality service today and a sustainable utility far into the future. The adopted rate structure allows us to do that while keeping the cost of basic service at a reasonable level.

Sincerely,

Darrel Hawes
General Manager

The following is primarily applicable to Stevens P.U.D. water customers with seasonal homes:

Meter On/Off Fee:

- **FREE!** Water meter turn on/off is free of charge **if you allow us a 7-day window**. For example: Call Thursday, January 23rd and request water off any time in the next week. We will have your water meter off by the following Thursday at 5pm. This allows us to schedule the work when we are already in your area.
- **FREE!** The “automatic on/off list” are now performed for free. Forms are available online and at the Loon Lake office.
- The other on and off rates remain in place:
 - \$30.00 for meter on or off before the close of the next business day.
 - \$60.00 for meter on or off: same-day-service or if an appointment is requested.

Water Rates:

We worked with an outside engineering firm to perform a comprehensive review of the costs associated with providing water service, and the Board developed and adopted the suggested rate structure.

- Rates have changed. Please review the enclosed schedule. Depending on your usage, you may actually pay less in 2020 for usage. For example, usage for the first 50,000 gallons each month for 2019 was \$56.35, while the same 50,000 gallons each month in 2020 is only \$55.00.
- As of January 1, 2020, there will be no discount when the water meter is turned off.

Freezing Meter Policy:

- Stevens P.U.D. does not take responsibility for freezing meters. We encourage you have your meter turned off when you are not using your water, particularly when freezing is more likely to occur. And now that ON/OFFs are **FREE with 7-day-window request**, there is no reason for you to risk it.
- **FREE!** Sign up for the “automatic on/off list”. Specific dates for ON/OFF apply to this program based on location. Forms are available online and at the Loon Lake office.
- If your meter freezes, you will be charged for the service call and material costs, if any.